



Thomas Rudis

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Profile

I am a former business owner with eighteen years of experience running a successful restaurant and guiding it to "establishment" status that continues to thrive today. I enjoy being challenged both physically and mentally, and pride myself on being a fast learner who can adapt to most (if not all) situations. I am a hard worker, and particularly skilled at conflict resolution. I work well with others and understand the need for regulations that help protect the safety of everyone.

Experience

RAMP AGENT/GROUND OPERATIONS/SOUTHWEST AIRLINES, THURGOOD MARSHALL, BWI AIRPORT, LINTHICUM, MD-2016-2020

Part of a dedicated team of people assuring the accuracy, and safety of most operations below the wing, excluding fueling and maintenance.

DUTIES

Responsibilities include marshaling aircraft into the gate, securing AC and connecting external power. Offloading and uploading bags, accurately and timely so our customers can travel without delay or incident. Pushing AC back out to runway safely. Minimal customer interaction, which is the most unsatisfying aspect of my job, as I really like people. I know that sounds canned, but it's true.

OWNER/OPERATOR, GOLDEN WEST CAFE, BALTIMORE , MD – 1997-2016

As a business owner, I was able to develop and manage my business for eighteen years, while learning various universal skills along the way. I opened the Golden West Cafe in Baltimore city in June of 1997 and recently resigned from my position as proprietor.

DUTIES

My responsibilities were myriad including selecting staff, managing staff, planning and implementing menus, abiding by food safety regulations, ordering food and supplies, keeping good inventory records, and acted as point person regarding customer satisfaction.

Education

University of New Mexico, Albuquerque, NM – Bachelor of Art in Fine Art, 1996

Skills

- Communication
- Team Work
- Problem Solving
- Flexibility
- Technical Skills
- Attention To Detail

References

Available on request.