

Anne Elizabeth Rickert
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OBJECTIVE

A highly accomplished and dedicated business and arts professional with over 35 years of experience in customer service, training, teaching online and in person, and business management seeking an exciting opportunity in the educational field. Throughout my career, I have consistently delivered exceptional results and contributed to the success of students seeking a high-quality higher education experience. Notably, I have had the privilege of educating students in a high-security detention facility, providing educational opportunities to those that society often overlooks.

Additionally, I have successfully trained students from esteemed institutions such as American, Georgetown, and Catholic Universities, consistently achieving positive outcomes. I firmly believe that every individual, regardless of their circumstances, possesses the potential to succeed via education, and I am passionate about extending quality education beyond traditional four-year universities. Recognizing community colleges as the backbone of American education, I am confident that my expertise and dedication make me an excellent candidate for transitioning my career to the educational field.

EDUCATION

M.B.A. in Professional Studies received December, 2011 from Strayer University.
Major Field: Remote Employee Management.

B.S., in Visual Communications & Photography received December, 1999 from Towson University.

Associate of Arts., in General Studies received June, 1994 from Baltimore City Community College

PROFESSIONAL EXPERIENCE

06/27 – Present	Adjunct Professor , Community College of Baltimore County (Various Campuses)
2/17 – 7/22	Senior Analyst, Tax & Compliance , Lowe's Pro Supply/Lowe's Home Improvement, Laurel MD (remote)
8/12 –5/22	Marketing Director , A Mothers Hand, Laurel MD.
8/19 – 10/21	Social Media Marketing & Development Ad America, Olney MD.
1/15- 2/17	Service Implementation Manager , Impact Office, Laurel MD
2/14 – 1/17	Managing Director , Agent Seven LLC, Olney MD.
10/13 – 6/14	Customer Development Manager , CBS Imaging, Kensington MD.
5/13 – 10/13	Customer Service & Sales Support , Atlantic Electric, Washington DC.
10/05 – 11/11	Service Dispatch & Logistics , Nauticon Imaging Systems, Gaithersburg MD

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2001 – 10/05	Franchise Development Manager , Moto Photo/RAS Investments, Washington DC.
1999 – 2001	Art Instructor & Gang Mentor – Georgia State Juvenile Prison, Augusta Youth Detention Center, Augusta GA.
2000 – 2001	Restaurant Manager – Miyabi Kyoto Japanese Steakhouse, Augusta GA
1999 – 2000	Assistant Manager – Books A Million, Augusta GA
1997 – 1999	KBA Marketing – Cigarette Girl, Photographer & Promoter, Baltimore MD

HONORS AND AWARDS

Perfect Score Award, Maryland Functional Writing Test (1989)

Competition Judge, Maryland Tae Kwon Do Society, 1997

ARTISTIC & SCHOLARLY ACTIVITY

OAA Art Show at Bohrer Park, Gaithersburg MD – January 2025 (3 watercolors)

Olney Artists Association – Current Member

Artist in Residence – Artist & Makers Studio, Rockville MD - Currently

Graphic novel autobiography “Fractured Monarch” – In process

Blacksmith – Cowboy Action Shoot Volunteer & Actor – Izaak Walton League, Damascus MD

Blacksmith – Volunteer & Educator -- Montgomery County Agricultural Fair, Gaithersburg MD

Blacksmith – Volunteer & Educator – Gas & Steam Engine Show, Montgomery County Agricultural History Farm Park, Derwood MD

Blacksmith – Towson University Guest Artist for Jim Paulsen’s Sculpture Class, Towson MD

Photography Show – Word of Mouth Café, Augusta GA

Photography Show – Orpheus Club, Baltimore, MD

Photography Show – Ottobar, Baltimore, MD

Photographer – Documentary photos, 2000 Bondage Ball Pre-Game fashion show & performance art, Baltimore, MD

Photographer – KBA Marketing Private Event, Baltimore MD

Sculptor – Towson University Art Show, Towson MD

Metalsmithing Assistant, Giant Giraffe – Baltimore Zoo Display, Baltimore MD

TEACHING ACTIVITY

Basic Digital Photography (4-week Course) – CCBC - Essex

Fall Soups & Stews (Cooking – 4-week course) – CCBC, Owings Mills, MD

Photography Basics – Online 1 day Course (CCBC, Owings Mills, MD)

Art History (Augusta Youth Detention Center, Augusta, Ga)

2D Design (Augusta Youth Detention Center, Augusta, Ga)

Journaling for the Future (Augusta Youth Detention Center, Augusta, Ga)

Art History (Augusta Youth Detention Center, Augusta, Ga)

MENTORING ACTIVITY

Confidential Youth – How to leave a Nazi Skinhead gang as an inmate – Successful Extraction (Augusta Youth Detention Center, Augusta, Ga)

Confidential Adult #1 – How to leave a Nazi Skinhead gang - Successful Extraction (Baltimore, MD)

Confidential Adult #2 – How to leave a Nazi Skinhead gang – Unsuccessful Extraction (Baltimore, MD)

SOFTWARE PROGRAMS

.SQL
Avalara
Bitlocker
Citrix
CSC License Pro
Corel Painter 8
Dropbox
e-Automate (involved in beta testing & setup)
Excel
File Local
Foxit PDF Reader
Genesis
Google Business
HP Technician
Lucernix
Micros Digital Dining (involved in beta testing)
Microsoft AX / Microsoft Dynamics 365
Microsoft Office Suite
OMD
PeopleSoft

Photoshop
CSC PTMS
SXE – including test mode
Tableau
Teams
Toshiba Copier Technician – known to also work on Kyocera & Konica Minolta machines
Vertex
Webfile
Zoom

MEMBERSHIPS (Current & Former)

Artist & Makers Studios
Olney Artists Association
International Association of Women
Izaak Walton League
Cowboy Action Shoot Blacksmiths
Notary Public – Montgomery County MD
Ordained Minister - Unitarian